# 🌿 WHISPERING OWL COACHING

## Client Coaching Agreement

**Coach:** Spring Miranda, operating as Whispering Owl Coaching ("Coach")
**Client:** The individual purchasing or receiving coaching services ("Client")

## SERVICES

The Coach provides relationship coaching focused on supporting women who desire greater peace, connection, confidence, and fulfillment in their relationships and personal lives.

Coaching is individualized and centered on goals identified by the Client. Sessions are interactive and designed to encourage self-discovery, personal growth, and personal reflection.

Coaching is not appropriate for crisis situations or emergencies. If the Client is in crisis, she agrees to seek immediate professional or emergency support services.

## COACHING APPROACH

The Client's well-being is central to the coaching relationship.

The Coach maintains appropriate professional boundaries and will remain mindful of confidentiality and conflicts of interest. This Agreement does not create any legal, medical, therapeutic, or fiduciary relationship beyond the coaching relationship described herein.

The Client understands that coaching is a collaborative, client-led process intended to support awareness and growth, not to direct, diagnose, or treat.

## SESSION FORMAT

Coaching sessions are conducted virtually.

Sessions are approximately 45 minutes in length and begin and end at the scheduled time unless otherwise agreed.

The Client agrees to participate from a quiet, private location that supports confidentiality and minimizes distractions.

For safety reasons, coaching sessions will not be conducted while the Client is driving.

# COACHING PACKAGES & PAYMENT

Coaching is offered as outlined on the Coach's website or enrollment materials.

To support consistency and momentum:

- 6-session packages are intended to be completed within 3 months
- 12-session packages are intended to be completed within 6 months

Extensions may be granted at the Coach's discretion in special circumstances.

Unused sessions expire 30 days after the package completion period unless otherwise agreed in writing.

**Payment is required in full in advance to confirm enrollment. Sessions are not confirmed until payment has been received.**

Upon package completion, Clients may enroll in additional sessions at any time.

# CANCELLATION & RESCHEDULING

The Client must provide at least 24 hours' notice to cancel or reschedule a session.

Sessions canceled with less than 24 hours' notice may be considered used and deducted from the Client's package.

The Coach will also provide at least 24 hours' notice whenever possible if a session must be rescheduled.

# CLIENT RESPONSIBILITIES

The Client acknowledges that coaching is most effective when approached with openness, commitment, and personal responsibility.

The Client agrees to be responsible for her own engagement, decisions, and follow-through throughout the coaching process.

The Client is encouraged to provide constructive feedback and communicate openly regarding the coaching experience, including requests to adjust or end services.

# REFUNDS & TRANSFERS

Refunds are not typically offered for coaching programs, except where otherwise required by law.

Coaching is designed to support consistency and engagement over time. Commitment to the process often supports deeper clarity, reflection, and personal growth.

If the Client determines she no longer needs remaining sessions, unused sessions may be gifted to another woman at the Coach's discretion.

# IMPORTANT DISCLAIMER

Coaching is a facilitative process that may include reflection, questions, perspectives, and shared experiences intended to support self-awareness and personal exploration. The Coach does not provide advice, directives, or instructions intended to be followed.

The Client acknowledges that she is the expert in her own life and is fully responsible for her decisions, interpretations, and actions, including how she chooses to engage with or apply any ideas discussed in coaching, including references to the Six Intimacy Skills™ as presented in Laura Doyle's books and programs.

Coaching is not therapy, counseling, legal, medical, or financial advice. Coaching does not guarantee any specific outcomes. Each client's experience is unique, and results will vary depending on individual circumstances, commitment, consistency, and willingness to engage in self-reflection.

The Client participates voluntarily and accepts full responsibility for her experience and outcomes to the fullest extent permitted by law.

# CONFIDENTIALITY & RECORDINGS

The coaching relationship is built on trust and respect.

The Coach will make reasonable efforts to maintain client confidentiality and will address any circumstances that may affect objectivity or professional judgment.

The Client agrees not to record, publish, distribute, or share any session content, Coach materials, or proprietary content, including identifiable stories or examples shared by the Coach during coaching sessions, without prior written permission from the Coach.

If a session recording is provided at the Client's request, it is for the Client's personal use only and may not be copied, shared, or distributed in any form.

# TERMINATION

Either party may terminate this Agreement at any time with written notice.

The Coach may also terminate coaching services if the Client is consistently unable or unwilling to participate in the coaching process, including repeated cancellations, rescheduling, or non-attendance that disrupts continuity.

In the event of termination, all fees already paid remain non-refundable, and any unused sessions will expire unless otherwise agreed in writing.

Termination is intended to maintain clarity, respect, and integrity for both parties.